

Complaint report

Customer:

Branch:

Contact person:

Address:

Mobile: E-mail:

CRN:

Account/bank number:

Document: Invoice No.

Deliver note No.

Order No.

No.	Registration No.	Description	Pcs	Fault description
1.				
2.				
3.				
4.				
5.				

The customer's preferred solution to the complaint (tick):

Repair Goods replacement Discount

Spare part Goods return Others

Bemeta Design Assessment:

Approved: Not approved:

Signatures*:
customer

Processed by:
Bemeta Design s.r.o.

Date of issue:

Receipt date of the complaint:

*Your signature grants consent to BEMETA s.r.o., with registered seat at Žatčany 28, post code 664 53, business ID: 26929074, company entered in the Commercial Register maintained by the Regional Court in Brno, Section C, File no 46063, (hereinafter "Controller"), to process the following personal data in the sense of Act no 101/2000 Coll., on Personal Data Protection (hereinafter "Data Protection Act") and pursuant to the Regulation of the European Parliament and of the Council (EU) 2016/679 (hereinafter "Consent"): first name, surname, address, phone number and e-mail. These personal data will be processed by the Controller for the purpose of a potential complaint proceeding for the period of 3 years.
You hereby grant your explicit consent to the above-mentioned processing. The consent can be withdrawn at any time, e.g. by sending an email or a letter to the contact address of the company. Customer personal data are processed by automated as well as manual means and can be made accessible to employees of the Controller, if necessary for fulfilment of their duties, and further to processors contracted by the Controller for personal data processing, and further to the companies of the Controller's group and other potential recipients in compliance with the applicable legislation. For more detailed information see the company business terms and conditions on www.bemeta.cz.